

## QUALITY & ENVIRONMENTAL POLICY



It is the policy of Package-In Limited to produce safe, legal and quality product that meet our customer expectations. We are committed to achieve high performance through all our business activities, the management of product safety is an integral part of this.

The Directors of the company have overall responsibility for all company affairs including the procurement, storage and supply of products.

It is the policy of Package-In Limited to:

- strive to satisfy the requirements of all our customers, stakeholders and interested parties whenever possible, meeting and exceeding their expectations;
- comply with all compliance obligations, codes of practice and all other requirements applicable to our activities including the nature, scale and environmental impacts of its activities, products and services;
- provide adequate and appropriate resources (premises, facilities, equipment, protective clothing, staff, supervision, information, instruction and training) to assist in the implementation of our Hazard and Risk Management (HARM) System;
- maintain reduction of hazards, prevention of injury, ill health, protection of the environment, including prevention of pollution, sustainable resource use, climate change mitigation and adaptation, the protection of biodiversity and ecosystems and any other specific commitments which are relevant to the context of the organisation;
- ensure all employees are aware of their obligations in relation to this and other company policies and receive full training in procedures and legislation relevant to their role, and adhere to the requirements of the certificated standards the company works to uphold.
- maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on “risk”.
- maintain ISO 9001:2015 certification
  
- reduce number of non-conformances raised during Internal & External audits
- reduce the number of customer based complaints to less than 50 per year

This quality & environmental policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets. We will ensure that this policy is not only made available to all employees of the company, but also applied throughout all premises under the control of the company.

To ensure the company maintains its awareness for continuous improvement, the quality and environmental system is regularly reviewed by “Top Management” to ensure it remains appropriate and suitable to our business.

Zoe Davis  
Operations Director

V9 08.07.22 ZD